

Dear Valued Client,

**Re: Implementation of a Fuel Levy on Premixed Concrete Effective 1<sup>st</sup> of April 2022.**

The Neilsen Group values our clients and wherever possible provides advanced notice of impending price increases.

Due to an unprecedented increase in fuel prices in recent times, we unfortunately have no choice but to take urgent action to recover this increased cost as it impacts many parts of the supply chain involved in producing premixed concrete.

**Therefore, effective 1 April 2022, every m3 of concrete purchased will incur a Fuel Levy.**

**The Fuel Levy for the month of April 2022 will be \$6.83/m3 +GST.**

For transparency, the Fuel Levy will appear on invoices as a separate line item.

The Fuel Levy will be revised each month based on the change in fuel price and published on [www.neilsens.com.au](http://www.neilsens.com.au).

Due to the extraordinary increase of the cost of fuel, it is necessary to apply the Fuel Levy to all concrete purchased from 1 April 2022, regardless of any previous quoting that has been provided or agreements that are in place.

Please also see attached the Concrete Surcharge Schedule that will come effective from **1<sup>st</sup> of April 2022**.

Should you have any further questions, please contact your relevant Neilsen's Account Manager.

Neilsen Concrete Account Manager Contacts	PHONE: 1300 CONCRETE
---	----------------------

Corrin Latimer	North of Brisbane	Email: <a href="mailto:corrin@neilsens.com.au">corrin@neilsens.com.au</a> Mobile: 0408 797 849
Lisle Stephenson	Brisbane CBD and Brisbane East	Email: <a href="mailto:lisle@neilsens.com.au">lisle@neilsens.com.au</a> Mobile: 0488 158 482
Leo Last	West of Brisbane	Email: <a href="mailto:leo@neilsens.com.au">leo@neilsens.com.au</a> Mobile: 0436 699 442
Andrew Coster	Brisbane South	Email: <a href="mailto:andrew@neilsens.com.au">andrew@neilsens.com.au</a> Mobile: 0417 790 928

On behalf of The Neilsen Group, I thank you for your support and look forward to our continued partnership in the years to come.

Yours sincerely,  
Sean Moroney



Group General Manager, Concrete

**NEILSEN CONCRETE PTY LTD  
SURCHARGE AND TESTING CHARGES EXCL. GST**

**Effective April 1<sup>st</sup>, 2022**

<b>ITEM</b>	<b>DESCRIPTION</b>	<b>CHARGE</b>
<b>Normal operating hours</b>	Monday to Friday 5.00am to 5.00pm	N/A
<b>After hours Charges</b>	Monday to Friday 5.00pm to 8.00pm on continuous pours commenced before 5pm.	\$7.00 per m3
	Monday to Friday 5.00pm to 5.00am	\$45.00 per m3 Minimum 4m3 + Plant Opening Fees Apply
	Saturday – 5.00am to 12.00noon	\$7.00 per m3 Minimum 4m3
	Saturday – 12.00noon to 5.00pm	\$30.00 per m3 Minimum 4m3
	Saturday – 5.00pm to 12.00 Midnight	\$45.00 per m3 Minimum 4m3 + Plant Opening Fees Apply
	Sunday & Public Holidays	\$45.00 per m3 Minimum 4m3 + Plant Opening Fees Apply
<b>Minimum Cartage</b>	Applies to all loads smaller than 4.0m3 for all truck types up to 15km from the Plant.	\$50.00 per undelivered m3
<b>Distance Cartage</b>	Applicable for deliveries beyond 15km from Batch Plant.	\$2.20 per km/m3
<b>Waiting Time</b>	Applicable after 30mins from arrival on site. Outside of normal operating hours.	\$2.40 per minute \$4.80 per minute
<b>Slump Modification</b>	Slump modification from Per 10mm increments for N20 and N25 mixes.	\$3.00 per m3
	For all other mixes	POA
<b>Small Aggregate</b>	For 10mm mixes	\$10.00 per m3
	For 7mm mixes	\$15.00 per m3
<b>Reduced Line Mix</b>	Eg: 2" line mix	\$12.00 per m3
<b>Straight Cement Mixes</b>	For N Class mixes N20 to N40 inclusive	\$12.00 per m3
<b>Accelerator</b>	Reduces the setting time. For every 1% added	\$5.00 per m3
<b>Handling, mixing and washout fee for oxides, fibres etc.</b>	All manual additions of customer supplied product and washout fee for oxides fibre etc.	\$30.00 per m3
<b>Plant Opening Fee</b>	Fee to open the plant outside of normal working hours. Minimum of 48 hours' notice required. After hours surcharges also apply.	\$1750.00 + Batchers and agreed trucks required.
<b>Trucks and Batchers</b>	Minimum 4 hours	\$180.00/hour per Truck and Batchers
<b>Order Cancellation Fee</b>	A fee will be charged when a pour is cancelled after 1pm the previous working day.	
	< 25m3	\$500.00
	25m3 to 100m3	\$1000.00
	>100m3	\$2000.00
<b>Site Supervision Fee</b>	Should the client require a Neilsen representative to supervise concrete pours on their site, a supervisory fee will be charged.	\$130.00/hour
<b>Waste Concrete Disposal Fee</b>	This fee applies to unwanted concrete returned from site in quantities greater than 0.4m3.	\$110.00 per m3 or part thereof. ie:
	Full loads will be charged at the delivered amounts.	0.4m3 – 1.0m3 \$110.00
	Part loads returned will be rounded up to the nearest m3.	1.1m3 – 2.0m3 \$220.00
		2.1m3 – 3.0m3 \$330.00
		3.1m3 – 4.0m3 \$440.00
<b>Temperature Control</b>	In order to comply with a specification.	POA

TESTING AND TECHNICAL CHARGES		
<b>Standard Testing</b>	Sample, slump, cast, crush and report 3 x 100mm Test cylinders for Compressive Strength	\$180.00 per test (minimum charge)
<b>Additional Test Specimens</b>	When cast in conjunction with a Standard Test for Compressive Strength	\$60.00 per additional specimen
<b>Additional Slump Test</b>	When already established onsite for a Standard Test	\$25.00 per additional test
<b>Slump Test Only</b>	When required to attend on site for Slump Testing only	\$120.00 per test (minimum charge)
<b>Standard Flexural Test</b>	Sample, slump, cast, crush and report 3 x 100mm Beam specimens for Flexural Strength	\$540.00 per test (minimum charge)
<b>Additional Flexural Test</b>	When cast in conjunction with a Standard Flexural Test	\$180.00 per additional Beam Specimen
<b>Air Content Test</b>	When already established onsite and in conjunction with a Standard Test	\$120.00 per test
<b>Bleed Test</b>	When already established onsite and in conjunction with a Standard Test	\$120.00 per test
<b>Drying Shrinkage</b>	When already established onsite and in conjunction with a Standard Test. Sample, cast, test and report 3 x drying shrinkage bars.	\$420.00 per test
<b>Wet Fibre Count</b>	When already established onsite and in conjunction with a Standard Test	\$120.00 per sample and count
<b>Yield Test</b>	When already established onsite and in conjunction with a Standard Test	\$120.00 per test
<b>Crush Only</b>	Cylinders delivered to lab for crush and report only	\$40.00 per cylinder
<b>Hourly Surcharges</b>	Monday-Friday 5am to 5pm only applies if greater than per test minimum charge for time taken.	\$70.00 per hour
	Monday to Friday 5.00pm to 8.00pm on continuous pours commenced before 5.00pm.	\$90.00 per hour
	Monday to Friday 5.00pm to 5.00am	\$90.00 per hour minimum 4 hours
	Saturday – 5.00am to 12.00noon	N/A
	Saturday – 12.00noon to 5.00pm	\$90.00 per hour
	Saturday – 5.00pm to 12.00 midnight	\$90.00 per hour minimum 4 hours
	Sunday & Public Holidays	\$90.00 per hour minimum 4 hours + Lab Opening fees
<b>Lab Opening Fee</b>	Outside Normal Hours	\$360.00 minimum charge
<b>Lost or Damaged moulds</b>	Moulds lost or damaged on site	\$130.00 per mould
<b>Re-issue of test certificates</b>	Each	\$30.00 per report
<b>Re-printing of test certificates</b>	Each	\$10.00 per report

## DISCLAIMER

### Notes on Neilsen Decorative Concrete:

- The aggregates and other raw materials used to make our decorative concrete are products by nature and therefore are subject to variation in colour, size and shape.
- Minerals in aggregate can cause staining. An approved sealer will reduce the likelihood of this condition occurring.
- Whilst every effort is made to remove contaminants from our raw materials, very small quantities of aggregate containing minerals such as oxides, impurities such as soft rock, wood and charcoal are at times found in the raw materials which are used to manufacture our decorative concrete products.
- Please refer to the Cement and Concrete Aggregates Association recommended practices for placing decorative concrete.
- Our exposed aggregate mixes are designed to be placed directly "off the chute" from concrete agitators. Please consult with us if you require to place these mixes via a concrete pump.
- Coloured Concrete must be ordered in increments of 1M3 (Whole M3s).
- We recommend an approved same day sealer be applied to coloured concrete.
- If on site water addition takes the concrete slump beyond specification colour variation and aggregate segregation may occur
- Please allow us reasonable lead time to obtain colour from our supplier.
- Delivery of concrete shall be at the kerb alignment and the company shall not in any circumstances in any dispute be liable for any indirect or consequential loss or damage of any nature whatsoever arising from entry of agitator truck and delivery to site.