

NEILSENS CONCRETE PTY LTD
CONCRETE SURCHARGE AND TESTING CHARGES EXCL. GST
Effective 1st April 2026. Subject to Change without notice.

ITEM	DESCRIPTION	CHARGE
Normal operating hours	Monday to Friday 5.00am to 5.00pm (Windsor licenced start time 6.00am)	N/A
After hours charges (Subject to availability)	Monday to Friday 5.00pm to 8.00pm on continuous pours commenced before 5pm	\$50.00 per m3
	Monday to Friday 5.00pm to 5.00am	\$60.00 per m3 Minimum 4m3 + Plant Operating Fees Apply
	Saturday - 5.00am to 12.00pm	\$8.00 per m3 Minimum 4m3
	Saturday - 12.00pm to 5.00pm	\$30.00 per m3 Minimum 4m3
	Saturday - 5.00pm to 12.00 midnight	\$120.00 per m3 Minimum 4m3 + Plant Operating Fees Apply
	Sunday and Public Holidays	\$120.00 per m3 Minimum 4m3 + Plant Operating Fees Apply
Minimum Cartage	Applies to all loads smaller than 4.0m3 up to 15km from the Plant (over 15km + Distance Cartage)	\$75.00 per undelivered m3
Distance Cartage	Applicable for deliveries beyond 15km from Batch Plant	\$2.80 per km/m3
Waiting Time	First 30 minutes on site included in concrete price, charges apply after 30 minutes from arrival on site	\$3.10 per minute 31 - 60 minutes then \$6.20 per minute > 60 minutes
	Outside of normal operating hours	\$6.20 per minute after 30 minutes
Slump Modification	Slump modification from per 10mm increments for N20 and N25 mixes For all other mixes	\$3.00 per m3 POA
Small Aggregate	For 10mm mixes For 7mm mixes	\$10.00 per m3 \$TBC per m3
Reduced Line Mix	E.g.: 2" line mix	\$18.00 per m3
Straight Cement Mixes	For N Class mixes N20 to N32 inclusive For all other mixes	\$15.00 per m3 POA
Accelerator	Reduces the setting time - for every 1% added	\$6.00 per m3
Handling, mixing & washout of for additives.	All manual additions of customer supplied product and washout fee for oxides fibre etc	\$40.00 per m3
Plant Operating Fee	Fee to operate the plant outside of normal working hours. Minimum of 48 hours' notice required After hours surcharges also apply	\$2500.00 + Batcher and agreed trucks required
Trucks and Batchers	Minimum 4 hours	\$210.00/hour per Truck & per Batcher
Order Cancellation Fee	A fee will be charged when pours are cancelled or rescheduled within (not including weekends): < 25m3- 24 hours of the order time: 25m3 to 100m3 - 72 hours of the order time >100m3 - 96 hours of the order time	\$ 500.00 \$1500.00 \$3000.00
Additional Plus Loads	After the first Plus Load, each load will incur a fee	\$150.00/load
Site Supervision Fee	Should the customer require a Neilsen's Representative to supervise concrete pours on their site, a supervisory fee will be charged	\$150.00/hour
Waste Concrete Disposal Fee	This fee applies to any amount of residual concrete returned from site	0.001m3 - 1.0m3 \$300.00
	To avoid being charged, request the driver unload any residual concrete on your site	>1.0m3 \$800.00
Temperature Control	In order to comply with a specification	POA
Environmental Product Declarations	EPD's requested for mixes that that aren't currently published.	\$1,500 per mix per source plant
Additional Reporting	Requests for additional information.	\$150.00/hour of administration time

TESTING AND TECHNICAL CHARGES		
Standard Testing	Sample, slump, cast, crush and report 3 x 100mm Test cylinders for Compressive Strength	\$225.00 per test (minimum charge)
Additional Test Specimens	When cast in conjunction with a Standard Test for Compressive Strength	\$75.00 per additional specimen
Additional Slump Tests	When already established onsite for a Standard Test	\$40.00 per additional test
Slump Test Only	When required to attend on site for Slump Testing only	\$175.00 per test (minimum charge)
Standard Flexural Test	Sample, slump, cast, crush and report 3 x 100mm Beam specimens for Flexural Strength	\$680.00 per test (minimum charge)
Additional Flexural Test	When cast in conjunction with a Standard Flexural Test	\$225.00 per additional Beam Specimen
Drying Shrinkage	When already established onsite and in conjunction with a Standard Test. Sample, cast, test and report 3 x drying shrinkage bars	\$580.00 per test
Air Content Test	When already established onsite and in conjunction with a Standard Test	\$170.00 per test
Bleed Test		\$170.00 per test
Wet Fibre Count		\$170.00 per sample and count
Yield Test		\$170.00 per test
Crush Only	Cylinders delivered to lab for crush and report only or if on site storage requested	\$50.00 per cylinder
Hourly Surcharges	Monday-Friday 5am to 5pm only applies if greater than per test minimum charge for time taken	\$90.00 per hour
	Monday to Friday 5.00pm to 8.00pm on continuous pours commenced before 5.00pm	\$125.00 per hour
	Monday to Friday 5.00pm to 5.00am	\$125.00 per hour minimum 4 hours
	Saturday - 5.00am to 12.00pm	N/A
	Saturday - 12.00pm to 5.00pm	\$125.00 per hour
	Saturday - 5.00pm to 12.00 midnight	\$125.00 per hour minimum 4 hours
	Sunday and Public Holidays	\$125.00 per hour minimum 4 hours + Lab Opening fees
Lab Opening Fee	Outside Normal Hours	\$480.00 minimum charge
Waiting Time	> 30 minutes after testing time booked	\$2.50 per minute
Testing Cancellation	When testing cancelled within 24 hours of the concrete order time	\$480.00 per tester
Lost or Damaged moulds	Moulds lost or damaged on site	\$350.00 per mould
Re-issue of test certificates	Each	\$50.00 per report
Re-printing of test certificates	Each. Available at no cost from Neilsen's Portal	\$20.00 per report

DISCLAIMER

Notes on Neilsen's Decorative Concrete:

- *The aggregates and other raw materials used to make our decorative concrete are products by nature and therefore are subject to variation in colour, size and shape*
- *Minerals in aggregate can cause staining. An approved sealer will reduce the likelihood of this condition occurring*
- *Whilst every effort is made to remove contaminants from our raw materials, very small quantities of aggregate containing minerals such as oxides, impurities such as soft rock, wood and charcoal are at times found in the raw materials which are used to manufacture our decorative concrete products*
- *Please refer to the Cement and Concrete Aggregates Association recommended practices for placing decorative concrete*
- *Our exposed aggregate mixes are designed to be placed directly "off the chute" from concrete agitators. Please consult with us if you require to place these mixes via a concrete pump*
- *Coloured Concrete must be ordered in increments of 1M3 (Whole M3s)*
- *We recommend an approved same day sealer be applied to coloured concrete*
- *If on site water addition takes the concrete slump beyond specification colour variation and aggregate segregation may occur*
- *Please allow us reasonable lead time to obtain colour from our supplier*
- *Delivery of concrete shall be at the kerb alignment and the company shall not in any circumstances in any dispute be liable for any indirect or consequential loss or damage of any nature whatsoever arising from entry of agitator truck and delivery to site*



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CONDITIONS OF SALE

SUPPLY AND DELIVERY OF CONCRETE Neilsens Concrete Pty Ltd

1. Unless otherwise specified concrete supplied will be in accordance with -
 - AS 1379 - 1991 The specification and manufacture of concrete
 - AS 1012 Methods of testing concrete
2. Testing of concrete supplies will not automatically be carried out, but the purchaser/customer may request an assessment in accordance and under the terms of contract and arranged at the purchasers/customer's expense.
 - a. Test samples will be taken only at the agitator discharge chute
 - b. The results of such tests will only be recognised by Neilsens Concrete Pty Ltd if carried out in accordance with the standards nominated and by a N.A.T.A registered testing authority
3. The concrete supplied is as designated on the face of the delivery docket and refers to the following outline:
 - a. The quantity of concrete required
 - b. The standard compressive strength and grade
 - c. A standard slump at point of acceptance
 - d. The maximum nominal size of aggregate
 - e. (the '**Delivery Docket**')
4. It is a condition precedent to the supply and delivery of the concrete that the purchaser/customer must ensure that the site to which delivery is specified meets at the time of delivery the requirements of the Safe Site Delivery Checklist in **Annexure A** (hereinafter referred to as the '**Conditions Precedent**').
5. If the Conditions Precedent are not met at the time of delivery, Neilsens Concrete Pty Ltd may in its absolute discretion cancel the delivery and the purchaser/customer will be liable to Neilsens Concrete Pty Ltd as a debt due and payable for all loss and damage incurred by Neilsens Concrete Pty Ltd as a consequence.
6. The purchaser/customer will ensure that an authorised representative is available upon arrival of the delivery to acknowledge that the quantity and other designated information outlined on the delivery docket complies with the purchaser's/customer's request. The Delivery Docket can be accessed and signed electronically on a portable electronic device. Should an authorised purchaser/customer representative not be made available or the delivery docket not be signed, provision of the truck tracking data confirming arrival at the correct site is deemed acceptable proof of delivery and acceptance of the load.
7. Neilsens Concrete Pty Ltd will not be liable in any manner whatsoever to the purchaser/customer including in respect of strength or any other defect which may develop in any concrete supplied if:
 - a. water is added to concrete before or after discharge from the delivering agitator without the approval of the Neilsens Concrete Pty Ltd representative
 - b. an admixture is used at the purchaser's request
 - c. discharge from the agitator occurs more than ninety minutes after leaving the mixing plant
 - d. in the event of delays in delivery or non-delivery arising from any cause beyond the control of Neilsens Concrete Pty Ltd including but not limited to unforeseen traffic conditions, plant breakdown, truck and agitator breakdown, industrial stoppages, bans or shortage of materials



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- e. due to mishandling, placement, curing or improper job practices
 - f. Due to a non-delivery arising from a failure to comply with the Conditions Precedent
 - g. If concrete is ordered for a time or received when the Ambient Temperature is greater than 35°C
8. The price stated is based on:
- a. Concrete batched and/or delivered between the hours of 5.00am to 5.00pm on weekdays not being public holidays. A surcharge will apply for concrete batched and/or delivered outside these hours;
 - b. a four (4) cubic metre minimum payment applies to cartage rates and in the event of deliveries being required of less than the minimum load an additional cartage charge will be payable in accordance with Neilsens Concrete Pty Ltd ruling rates;
 - c. delivery being made by the shortest access route available, and in the event of roads being closed and preventing delivery by the shortest access route, Neilsens Concrete Pty Ltd shall have the right to charge for any additional costs incurred by it in making delivery;
 - d. the discharging of the concrete on site from the agitator within the time specified within the Neilsens Concrete Pty Ltd within the Neilsens Concrete Pty Ltd surcharge schedule and an additional charge will be payable for waiting time in excess of the standard unloading time of thirty (30) minutes;
 - e. and is subject to an additional surcharge when concrete is returned from the delivery to the concrete plant in the event of the purchaser/customer being unable to accept the full batch as ordered.
9. Delivery of concrete shall be at the kerb alignment and Neilsens Concrete Pty Ltd shall not in any circumstances or in any dispute be liable for any indirect or consequential loss or damage of any nature whatsoever arising from entry of agitator trucks and delivery on site.
10. The purchaser/customer shall pay the price for the concrete to Neilsens Concrete Pty Ltd in cash prior to delivery or as agreed in writing within the agreed credit period of the thirty (30) days. All amounts not paid within the agreed credit period shall bear interest at the overdraft rate charged by the Neilsens Concrete Pty Ltd principal bankers in respect of amounts over \$100,000 from invoiced date until payment. All amounts received by Neilsens Concrete Pty Ltd will be credited first against interest.
11. If the purchaser/customer fails to make due payments or if any other dispute arises Neilsens Concrete Pty Ltd shall have the right:
- (a) to suspend further performances of its obligations hereunder until the matter of payment (plus interest as aforesaid) or settlement of the dispute; and/or
 - (b) to terminate the contract at any time, in either case without affecting any right or remedy of Neilsens Concrete Pty Ltd whether arising before, after, or as a result of the dispute or the purchaser's/customer's failure to make due payment.
12. Any reference to the purchaser/customer in these terms and conditions includes the employees, agents, sub- contractors, successors, assignees of and any entity claiming through or under the purchaser/customer. The actions or signatures of any person appearing to have the authority of the purchaser so to do shall bind the purchaser.
13. In the event of any materials supplied by Neilsens Concrete Pty Ltd in pursuance hereof failing to meet the agreed standards, the liability of Neilsens Concrete Pty Ltd (if any) shall be limited to the replacement of such defective materials. All other guarantees, warranties, undertakings, or representations express or implied and whether arising by statute or otherwise are hereby expressly excluded (except to the extent only that such exclusion is prohibited by statute) and subject to the last-mentioned exception these terms and conditions are the only terms and conditions of the contract between Neilsens Concrete Pty Ltd and the purchaser/customer. These terms and conditions cannot be altered, except in writing by Neilsens Concrete Pty Ltd authorised representative.
14. Neilsens Concrete Pty Ltd shall not in any circumstances be liable for any indirect or consequential loss or damage of any nature whatsoever.



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15. Neilsens Concrete Pty Ltd supplies concrete in accordance with its Standard Conditions of Sale. Neilsens Concrete Pty Ltd supplies concrete with colour pigments sourced from Ox Concrete Colour Systems (CCS) which are used in accordance with the CCS guidelines unless otherwise agreed with the purchaser/customer. The final colour and finish of the concrete is subject to environmental conditions, placement and techniques and naturally occurring raw material variation. Some variation in appearance and consistency may occur which is beyond Neilsens Concrete Pty Ltd control. Colour pigments are an admixture used solely at the purchaser's request and although all care is taken Neilsens Concrete Pty Ltd accepts no liabilities in regards to the final colour of any individual load.
16. Neilsens Concrete Pty Ltd concrete delivery fleet utilises an in-transit, slump management system (branded Verifi®) that is calibrated to provide a measure of the Slump of the delivered concrete. Neilsens Technical Services samples and tests delivered concrete in accordance with AS1012, the results of which forms the basis of Verifi® calibration. Where the purchaser elects to contract a 3rd party field testing service, the purchaser shall provide the slump test data, including accurate time stamps, to Neilsens Technical Services by close-of-business on the day of supply for Neilsens Concrete Pty Ltd to be responsible for slump compliance of subsequent supply.
17. Neilsens Concrete Pty Ltd supplies concrete in accordance with its Standard Conditions of Sale. Neilsens Concrete Pty Ltd supplies concrete with 3rd party added admixtures and/or additives at the purchaser's request. Neilsens Concrete Pty Ltd adds any 3rd party product in accordance with the material suppliers recommended guidelines. Neilsens Concrete Pty Ltd accepts no liabilities in regards to the performance and suitability of any 3rd party product including, but not limited to compliance of the 3rd party product to relevant Australian Standards.
18. Steel Fibres shall be added, upon request, by Neilsen's Concrete in accordance with the fibre manufacture/supplier guidelines, at the type and dose rate specified by the Client. The Client accepts all liability for the performance and suitability of the specified Steel Fibre and shall rely upon the fibre manufacturer/supplier to ensure compliance with AS3600 Concrete Structures code. Testing for compliance in accordance with AS3600 Section 16 shall be by request at the Client's cost. Neilsen's Concrete shall not accept liability for any failure to comply with AS3600 Section 16.

DISCLAIMER FOR DECORATIVE CONCRETE:

Notes on Neilsens Concrete Pty Ltd Decorative Concrete:

- The aggregates and other raw materials used to make our decorative concrete are products by nature and therefore are subject to variation in colour, size and shape
- Minerals in aggregate can cause staining. An approved sealer will reduce the likelihood of this condition occurring.
- Please refer to the Cement and Concrete Aggregates Association recommended practices for placing decorative concrete
- Our exposed aggregate mixes are designed to be placed directly "off the chute" from concrete agitators. Please consult with us if you require to place these mixes via a concrete pump.
- We recommend an approved same day sealer be applied to coloured concrete
- If on site water addition takes the concrete slump beyond specification colour variation and aggregate segregation may occur
- Please allow us reasonable lead time to obtain colour from our supplier



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Annexure A - Safe Site Delivery Checklist

CCAA Concrete Pump Delivery Industry Guidelines

Appendix 3

Safe Site Delivery Checklist

Your Name: _____ Date: _____

Site Location: _____ Job #: _____

Docket #: _____ Truck #: _____ Time: _____

Take Five to Stay Alive

- 1 Stop, look, walk around
- 2 Think through the task
- 3 Identify hazards
- 4 Control and communicate
- 5 Do the job safely

Site Access

- Safe and legal entry to site**
eg clear visibility, traffic control, signage
- Surface/grade of access safe**
eg loose material, steep, soft ground
- Access clear and unobstructed**
eg trees, steel storage, width
- Overhead clearance adequate**
eg powerlines, scaffolding, roofs
- Pedestrian accesses defined and safe**
eg clear visibility, signage, barricades
- Safe and legal exit from site**
eg clear visibility, traffic control, signage

Y **N**

<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>

Site Access

- Safe reversing**
eg spotter visible, clear access
- Clear of overhead hazards**
eg power lines, workers above
- Pump positioning safe**
eg clear working space to discharge
- Grate in place on hopper**
- Hose joints have safety locks**
- Pump E-stop accessible**
- Two truck feed setup safe**
(if applicable)

Y **N**

<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>

Working Space

- Level ground provided**
eg potholes, rocks, loose materials
- Fall protection provided**
eg barricades, open trenches, pits
- Clear of sharp objects/protrusions**
eg uncapped steel pickets/reo bar, trip hazards

<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>

General (if applicable)

- Adequate lighting provided**
- Vehicle wash down area**
eg chute and wheel wash area

<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>

List any other hazards you have identified that need to be rectified: _____

List any other hazards you have identified that need to be rectified: _____

**If you don't feel safe to work on this site then stop.
Immediately communicate any issues or changes on site to plant staff.**

