



THE NEILSEN GROUP

NEILSENS CONCRETE PTY LTD CONCRETE SURCHARGE AND TESTING CHARGES EXCL. GST Effective 1st December 2025. Subject to change without notice.

ITEM	DESCRIPTION	CHARGE
Normal operating hours	Monday to Friday 5.00am to 5.00pm (Windsor licenced start time 6.00am)	N/A
After hours charges (subject to availability)	Monday to Friday 5.00pm to 8.00pm on continuous pours commenced before 5pm	\$50.00 per m ³
	Monday to Friday 5.00pm to 5.00am	\$60.00 per m ³ Minimum 4m ³ + Plant Operating Fees Apply
	Saturday - 5.00am to 12.00pm	\$8.00 per m ³ Minimum 4m ³
	Saturday - 12.00pm to 5.00pm	\$30.00 per m ³ Minimum 4m ³
	Saturday - 5.00pm to 12.00midnight	\$120.00 per m ³ Minimum 4m ³ + Plant Operating Fees Apply
	Sunday and Public Holidays	\$120.00 per m ³ Minimum 4m ³ + Plant Operating Fees Apply
Minimum Cartage	Applies to all loads smaller than 4.0m ³ up to 15km from the Plant (over 15km + Distance Cartage)	\$70.00 per undelivered m ³
Distance Cartage	Applicable for deliveries beyond 15km from Batch Plant	\$2.50 per km/m ³
Waiting Time	First 30 minutes on site included in concrete price, charges apply after 30 minutes from arrival on site Outside of normal operating hours	\$2.90 per minute 31 - 60 minutes then \$5.40 per minute > 60 minutes \$5.80 per minute after 30 minutes
Slump Modification	Slump modification from per 10mm increments for N20 and N25 mixes For all other mixes	\$3.00 per m ³ POA
Small Aggregate	For 10mm mixes For 7mm mixes	\$10.00 per m ³ \$TBC per m ³
Reduced Line Mix	E.g.: 2" line mix	\$18.00 per m ³
Straight Cement Mixes	For N Class mixes N20 to N32 inclusive For all other mixes	\$15.00 per m ³ POA
Accelerator	Reduces the setting time - for every 1% added	\$6.00 per m ³
Handling, mixing and washout of for additives	All manual additions of customer supplied product and washout fee for oxides fibre etc	\$40.00 per m ³
Plant Operating Fee	Fee to operate the plant outside of normal working hours. Minimum of 48 hours' notice required After hours surcharges also apply	\$2,500.00 + Batcher and agreed trucks required
Trucks and Batchers	Minimum four hours	\$210.00/hour per Truck and Batcher
Order Cancellation Fee	A fee will be charged when pours are cancelled within (not including weekends): < 25m ³ - 24 hours of the order time 25m ³ to 100m ³ - 72 hours of the order time >100m ³ - 96 hours of the order time	\$ 500.00 \$1,500.00 \$3,000.00
Additional Plus Loads	After the first Plus Load, each load will incur a fee	\$150.00/load
Site Supervision Fee	Should the customer require a Neilsen's Representative to supervise concrete pours on their site, a supervisory fee will be charged	\$150.00/hour
Waste Concrete Disposal Fee	This fee applies to any amount residual concrete returned from site To avoid being charged, request the driver unload any residual concrete on your site	0.001m ³ - 1.0m ³ \$300.00 >1.0m ³ \$800.00
Temperature Control	To comply with a specification	POA
Environmental Product Declarations	EPDs requested for mixes that that aren't currently published	\$1,500 per mix per source plant
Additional reporting	Requests for additional information	\$150.00/hour of administration time



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TESTING AND TECHNICAL CHARGES		
Standard Testing	Sample, slump, cast, crush and report 3 x 100mm Test cylinders for Compressive Strength	\$225.00 per test (minimum charge)
Additional Test Specimens	When cast in conjunction with a Standard Test for Compressive Strength	\$75.00 per additional specimen
Additional Slump Tests	When already established onsite for a Standard Test	\$40.00 per additional test
Slump Test Only	When required to attend on site for Slump Testing only	\$175.00 per test (minimum charge)
Standard Flexural Test	Sample, slump, cast, crush and report 3 x 100mm Beam specimens for Flexural Strength	\$680.00 per test (minimum charge)
Additional Flexural Test	When cast in conjunction with a Standard Flexural Test	\$225.00 per additional Beam Specimen
Drying Shrinkage	When already established onsite and in conjunction with a Standard Test. Sample, cast, test and report 3 x drying shrinkage bars	\$580.00 per test
Air Content Test	When already established onsite and in conjunction with a Standard Test	\$170.00 per test
Bleed Test		\$170.00 per test
Wet Fibre Count		\$170.00 per sample and count
Yield Test		\$170.00 per test
Crush Only	Cylinders delivered to lab for crush and report only or if on site storage requested	\$50.00 per cylinder
Hourly Surcharges	Monday-Friday 5am to 5pm only applies if greater than per test minimum charge for time taken	\$90.00 per hour
	Monday to Friday 5.00pm to 8.00pm on continuous pours commenced before 5.00pm	\$125.00 per hour
	Monday to Friday 5.00pm to 5.00am	\$125.00 per hour minimum 4 hours
	Saturday - 5.00am to 12.00pm	N/A
	Saturday - 12.00pm to 5.00pm	\$125.00 per hour
	Saturday - 5.00pm to 12.00midnight	\$125.00 per hour minimum 4 hours
	Sunday and Public Holidays	\$125.00 per hour minimum 4 hours + Lab Opening fees
Lab Opening Fee	Outside Normal Hours	\$480.00 minimum charge
Waiting Time	If pour starts > 30 minutes after testing time booked	\$2.50 per minute
Testing Cancellation Fee	When testing cancelled within 24 hours of the concrete order time	\$480.00 per tester
Lost or damaged moulds	Moulds lost or damaged on site	\$350.00 per mould
Re-issue of test certificates	Each	\$50.00 per report
Re-printing of test certificates	Each. Available at no cost from Neilsen's Portal	\$20.00 per report

DISCLAIMER

Notes on Neilsen's Decorative Concrete:

- The aggregates and other raw materials used to make our decorative concrete are products by nature and therefore are subject to variation in colour, size and shape
- Minerals in aggregate can cause staining. An approved sealer will reduce the likelihood of this condition occurring
- Whilst every effort is made to remove contaminates from our raw materials, very small quantities of aggregate containing minerals such as oxides, impurities such as soft rock, wood and charcoal are at times found in the raw materials which are used to manufacture our decorative concrete products
- Please refer to the Cement and Concrete Aggregates Association recommended practices for placing decorative concrete
- Our exposed aggregate mixes are designed to be placed directly "off the chute" from concrete agitators. Please consult with us if you require to place these mixes via a concrete pump
- Coloured Concrete must be ordered in increments of 1M3 (Whole M3s)
- We recommend an approved same day sealer be applied to coloured concrete
- If on site water addition takes the concrete slump beyond specification colour variation and aggregate segregation may occur
- Please allow us reasonable lead time to obtain colour from our supplier
- Delivery of concrete shall be at the kerb alignment and the company shall not in any circumstances in any dispute be liable for any indirect or consequential loss or damage of any nature whatsoever arising from entry of agitator truck and delivery to site